

CITY OF MASSILLON – WASTE DEPARTMENT
ONE JAMES DUNCAN PLAZA
MASSILLON, OHIO 44646

phone: (330) 830-1705
fax: (330) 830-2686
e-mail: utility@massillonohio.com

WASTE COLLECTION BILLING INFORMATION

The City of Massillon will provide service for Waste Removal for any residence or business located in the City for a fee determined by City Ordinance. The current fee for residential service is \$16.50 per month. The City bills for Waste Service on a quarterly basis (every 3 months) and in advance. The current quarterly rate for residential service is **\$49.50**.

To start Waste Service, you must pay for the remaining portion of the current billing quarter. You will then be billed every three (3) months. If you are the owner of the property, you will receive one bill for both Sewer and Waste service. Completion of attached form is required to begin service. Please contact the Sewer and Waste Collection Office for additional information or for the amount required to start service. You may make payment:

- in our office (at the Massillon Municipal Government Center)
- by mail (to above address)
- by using our “AUTO-PAY” (a direct withdrawal from your designated bank account)
- by using our payment drop box (at the front of the Massillon Municipal Governmental Center)

Our billing dates and due dates for payments are listed below. **All payments received after the due dates are subject to a 10% late penalty.**

BILLING DATES

January 5

April 5

July 5

October 5

DUE DATES

January 25

April 25

July 25

October 25

WASTE SERVICE FOR MONTHS

JANUARY - FEBRUARY - MARCH

APRIL - MAY - JUNE

JULY - AUGUST - SEPTEMBER

OCTOBER - NOVEMBER - DECEMBER